mybpenergy

Accessing the mybpenergy

How do I get access mybpenergy?

To get access to mybpenergy simply contact your account manager at BP to request a login or email mybpenergy@bp.com

Do I need to install anything on my computer?

No, everything is accessed via a web browser and nothing needs to be installed on your computer.

What browser can I use?

The supported browsers are Chrome, Microsoft Edge and Internet Explorer 11.

Do I need a direct connection to BP?

No, all market data and other content is provided securely over the internet.

How do I get access to the portal for another team member?

To get access to mybpenergy for another team member, simply contact your account manager at BP to request a login or email mybpenergy@bp.com

How much does it cost?

The portal is free to access, however there is a cost of £100 (€100) per month, per user for access to the live and historic market data.

If I want to trade what do I need to do?

Please contact your account manager (details of which are on your home page) if you wish to trade.

Using the product

How can I change the language setting?

Click on you name on the top right-hand corner of the screen to display the setting panel. Here you can change the language to either English, Spanish or Italian.

How can I change the colour scheme?

Click on you name on the top right-hand corner of the screen to display the setting panel. Here you can the colour scheme to light or dark.

How do I change the watch list on the homepage?

Click on the eye icon in the top right-hand corner of the screen, this will display to the watchlist panel. Here you can see what watchlist items are configured, the top six are shown on the home page. Here you can delete them.

To add new watchlist items, setup a prices panel showing the commodity, market and contract you want to see. Then click on the … next to the prices you want to capture, this will display more options, from here select Add to Watchlist.

How do I change the chart on the home page?

The chart on the homepage is the last chart that you saved, either from the prices page or from the chart section of the portal.

How do I change the layout of my prices screen?

On the prices screen click on Edit layout in the top right-hand corner of the screen (below your name). This will allow you to delete existing panels or add new ones by clicking on the + icon.

Can I add another prices tab?

In the top left-hand of the screen on the prices panel click on the + icon. This will allow you to create a new prices tab. Simply enter the name of the new tab and hit enter.

Market Data

What do I do if I can't see a market I am interested in?

Please refer to the market data provider page (https://icp.global.bp.com/#/providers) for details of what market data is available. If you have any further questions, please contact your account manager or email mybpenergy@bp.com

Why can I no longer see market prices?

If prices are not displayed or are not updating then please close your browser and login again. If the problem persists then email mybpenergy@bp.com

If the prices and charting tab in the product are no longer visible then your access to market data has been withdrawn, for example through inactivity, contact your account manager who will be able to resolve the problem for you.

Why can't I see live prices?

Not all users have access to the live prices please contact your account manager who will be able to provide you with access to this data.

Why are the prices flashing red and green?

Live prices within the product are show real-time trades coming from the market, when an update is received the data on the screen changes to reflect this. A green flash shows the figure has increased and red flash shows it has decreased.

Documents

My documents are wrong what should I do?

If you find a problem with any of the documents displayed on mybpenergy please contact your account manager who will be able to resolve the problem or email mybpenergy@bp.com

Why can't I see all my documents?

The portal may not show all historical documents, however if you feel something is missing please contact your account manager who will be able to resolve the problem or email mybpenergy@bp.com

Nominations

What does rolled over mean?

Where a nomination has not been provided by the agreed cut-off time then the contract forecast will be used instead. The nominations screen show rolled over to indicate this has happened.

If you have any concerns please contact your account manager.

What can't I nominate for next month?

Manual data entry for a day or hour slot is only possible for the current month. The next month unlocks 5 days before the end of the month. If you wish to nominate next month's days/hours earlier, then please use the spreadsheet template to upload your nominations.

Why does the Gross calorific value display 0?

The display of gross calorific value is a regulatory requirement in some countries, where this is not required the portal will display a 0 (zero) figure.