



# Charging on the road with bp pulse



When charging on the road, bp gives you access to bp pulse, **one of the UK's largest networks of public charging points**. Plug into the bp pulse network, with **over 3,000 ultra-fast and rapid chargers** available for your convenience.

This short guide shares how to use the bp pulse chargers and pay with the bp Fuel & Charge app.

## Using the bp Fuel & Charge app for payment

1. Download the bp Fuel & Charge app
2. Register your bp Fuel & Charge card details
3. Open the app when you reach your chosen charge point
4. Select the relevant charge point
5. Choose the connector you want to use
6. Plug in your vehicle and tap 'Start Charging' on the app
7. Select the Fuel & Charge card on the app as payment type and tap 'Next'
8. Update the odometer reading if you wish – you can either take a picture of the odometer, enter manually or skip this step
9. Your charging session will begin
10. To end your charging session, tap 'Stop Charging' on the app

It is advised to **always carry your Fuel & Charge card** with you in case of any instances where payment through the app is not working.

## If the charge point isn't working

Call the helpline number shown on the charge point. Often the helpline will be able to reset the charge point or start your charge remotely.

The above steps can also be used with chargers supplied by **our roaming partners** within the network.

## bp Fleet Solutions

[Download the Fuel & Charge app for Android](#)

[Download the Fuel & Charge app for iOS](#)

